MAINTENANCE MODE

USER GUIDE

Version 1.0.1

Welcome to Maintenance Mode Extension for Magento 2 developed by Sparsh.

This extension is perfect if you want to put your Magento storefront into maintenance mode for a few minutes/hours/days while you update your site. Showing a blank or low-quality maintenance page leaves a negative impression on your customers' mind. With this extension, you can customize pages as per your requirements and show newsletter, countdown time, social links, contact us, etc... to keep your customers engaged and updated.

KEY FEATURES:

- ❖ Allows enabling or disabling the mode anytime.
- ❖ Allows bypassing the IP addresses and hence allowing to still access the storefront.
- ❖ Allows subscribing to Newsletter.
- ❖ Customize the Newsletter by choosing a custom template from admin.
- ❖ Allows adding "Contact Us" button.
- ❖ Social media icons can be easily configured by adding links to their respective social media in the admin panel.
- ❖ Allows to set maintenance mode on predefined date and time.
- ❖ Allows showing a countdown timer.
- ❖ Allows auto disabling maintenance mode on timer ends.
- ❖ Notify users on maintenance mode disable.
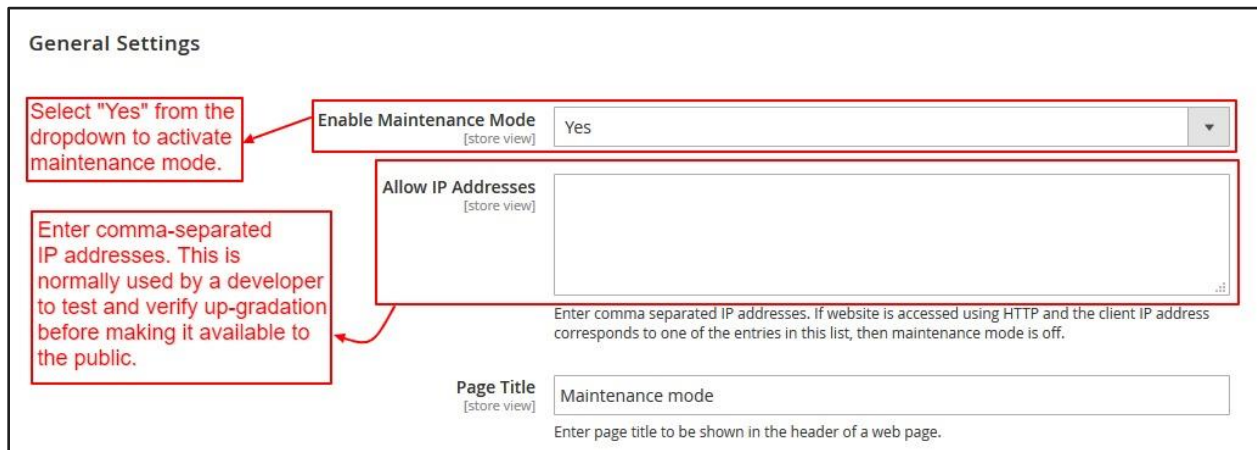- ❖ Upload background images of own choices.

Follow given below steps to enable maintenance mode from admin dashboard:

1. HOW TO ENABLE MAINTENANCE MODE
To enable maintenance mode, Go to Magento 2 Admin > Login > Stores > Configuration > Sparsh Extensions > Maintenance mode.

Expand the **General Settings** section, and do the following:

- **Enable Maintenance Mode:** Select "Yes" from the dropdown to make it enable or No to disable.
- **Allow IP Addresses:** Enter comma-separated IP addresses. If the website is accessed using HTTP(S) and the client IP address corresponds to one of the entries in this list, then maintenance mode will be off. This is normally used by a developer to test and verify up-gradation before making it available to the public.
- **Page Title:** Enter page title to be shown in the header of a web page.

- **Headline:** Enter headline of maintenance mode page.
- **Headline Color:** Choose headline text color from the color picker.
- **Description:** Enter description of maintenance mode page.
- **Description Color:** Choose description text color from the color picker.
- **Background Image:** You can upload the image to be shown as the background image on the maintenance mode page. Leave it blank to have a plain background color instead of the image.
- **Background Color:** Choose a color from the color picker to be shown as the background color on the maintenance mode page.
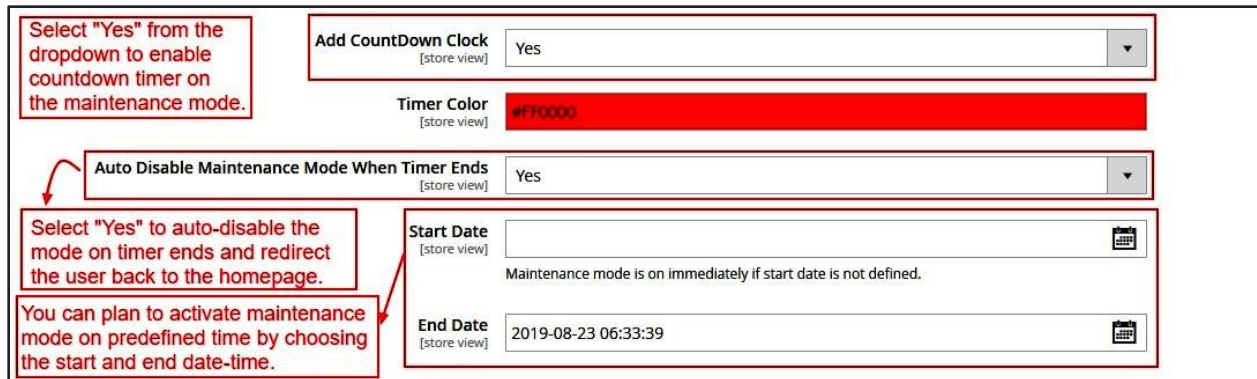
- **Add Newsletter Button:** Choose "Yes" from the dropdown to display newsletter button on the maintenance mode page.
- **Newsletter Text:** Enter the newsletter section title to be shown on the maintenance mode page.
- **Newsletter Text Color:** Choose newsletter section text color from the color picker.
- **Newsletter Email Template:** Choose an email template for the email which will be sent who have subscribed for "notify me" when the website is up again. You can define own template from Marketing > Email Templates and use it over here.
- **Add Contact Us Button:** Choose "Yes" from the dropdown to display contact us button on the maintenance mode page.
- **Contact Us Email:** Enter the contact email address on which user will send an email.

- **Add Social Icon:** Choose "Yes" from the dropdown to display social media icons on the maintenance mode page.
- **Facebook Link:** Enter the Facebook page URL. Leave blank to not display the icon.
- **Twitter Link:** Enter the Twitter page URL. Leave blank to not display the icon.
- **Pinterest Link:** Enter the Pinterest page URL. Leave blank to not display the icon.
- **Google Plus Link:** Enter the Google Plus page URL. Leave blank to not display the icon.

- **Add CountDown Clock:** Choose "Yes" from the dropdown to display a countdown timer on the maintenance mode page.
- **Timer Color:** Choose countdown clock color from the color picker.
- **Auto Disable Maintenance Mode When Timer Ends:** Choose "Yes" to auto-disable the maintenance mode on timer ends and redirect the user back to the homepage**.** If "No" is chosen, then admin needs to manually disable the maintenance mode and user has to refresh the page to access the website back.
- **Start Date:** Choose the start date-time from when the maintenance page will be activated. Maintenance mode is on immediately if the start date is not defined.
- **End Date:** Choose end date time when the maintenance page will be deactivated. This will be required only if the countdown clock is enabled.
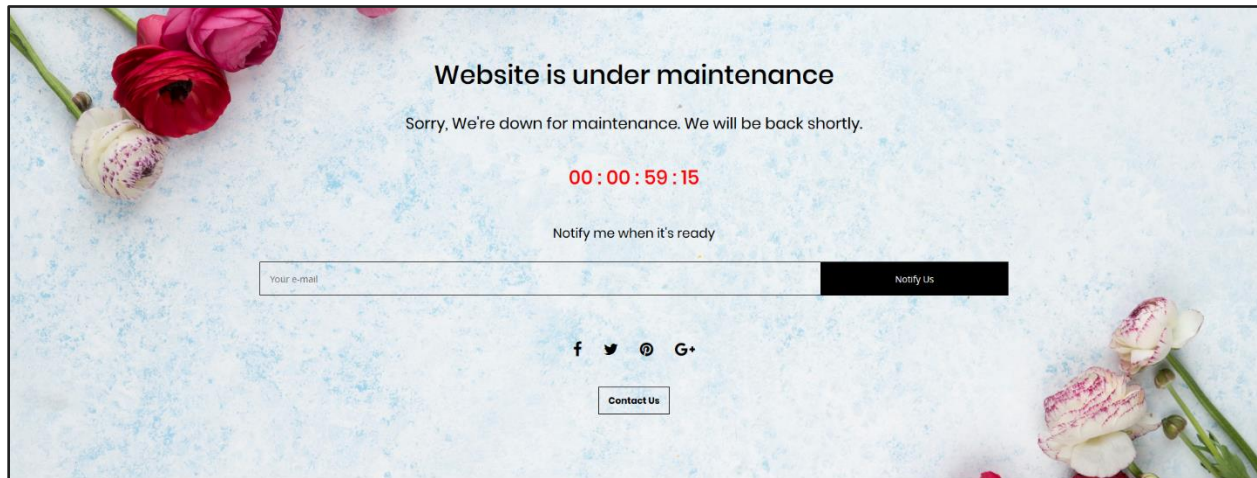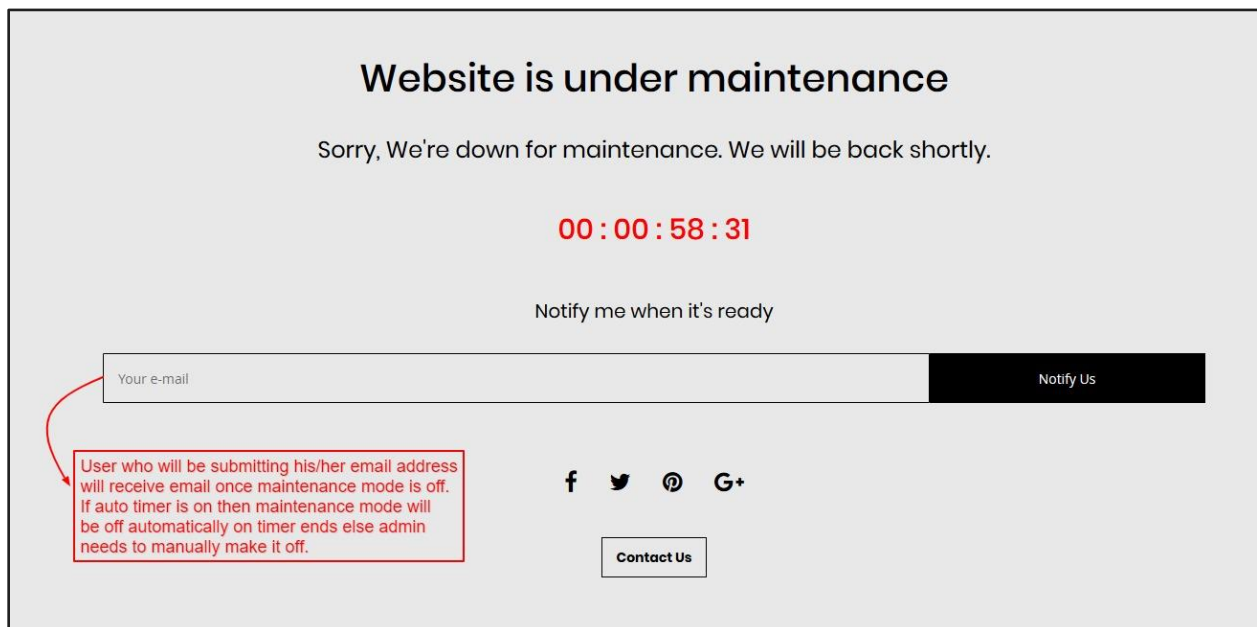

2. STORE FRONT VIEW

If the maintenance mode is enabled from admin and current time is between start and end date-time defined then anyone trying to access any storefront URL will be redirected to the maintenance page.

2. NOTIFY USER WHEN WEBSITE IS UP

If newsletter section is enabled from admin then user will get the "Notify us" button on the maintenance page. User who will be submitting his/her email address will receive email once maintenance mode is off. If auto timer is on then maintenance mode will be off automatically on timer ends else admin needs to manually make it off.

Email subject and template can be managed by admin from Marketing > Email Templates.

In order to work this feature, below basic settings needs to be done from admin.

2.1. ENABLE EMAIL CONFIGURATION

Go to Magento 2 Admin > Login > Stores > Configuration > Advanced > System > Mail Sending Settings

You can also install any third party extension for SMTP email.

You can find more details on https://docs.magento.com/m2/ce/user_guide/system/email-communications.html

2.2. SET FROM EMAIL ADDRESS

Go to Magento 2 Admin > Login > Stores > Configuration > General > Store Email Addresses > General Contact

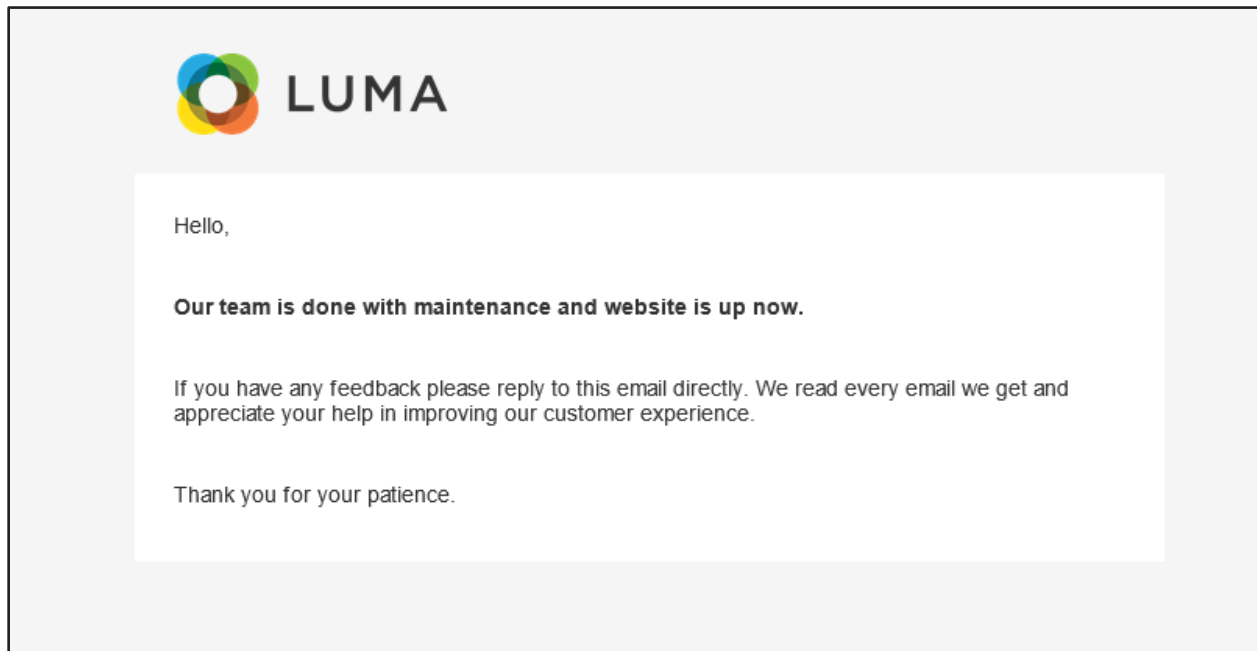By default, general contact name and email is used as from name and from email address.

2.3. SET UP CRON JOB

A cronjob needs to be set up properly as part of magento setup.

You can find more details on https://devdocs.magento.com/guides/v2.3/config-guide/cli/config-cli-subcommands-cron.html

Note: Make sure upload_max_filesize in php.ini is set as per your uploaded background image size.