

WHATSAPP CHAT

USER GUIDE

Version 1.1.0

Welcome to WhatsApp Chat Extension for Magento 2 developed by Sparsh.

This extension lets store visitors contact store support via WhatsApp.

Follow below steps to enable WhatsApp chat on your store.

1. HOW TO CONFIGURE WHATSAPP CHAT EXTENSION

Go to [Magento 2 Admin] > Stores > Settings > Configuration > Sparsh Extensions > WhatsApp Chat

General Settings

Enable WhatsApp Chat <small>[store view]</small>	Yes	<input type="checkbox"/> Use system value
WhatsApp Number <small>[store view]</small>	+9195xxxxxxx	<input checked="" type="checkbox"/> Use system value
<small>Phone number with country code and in format e.g. +9195xxxxxxx</small>		
Message <small>[store view]</small>	Hello! I am interested in your product	<input checked="" type="checkbox"/> Use system value
<small>Pre-filled message that will automatically appear in the text field of a chat</small>		
WhatsApp Chat Image <small>[website]</small>	<input type="button" value="Browse..."/> No file selected.	
<small>WhatsApp Chat Image to be shown on frontend</small>		
WhatsApp Chat Image Position <small>[store view]</small>	Bottom-Left	<input checked="" type="checkbox"/> Use system value
<small>WhatsApp Chat Image position to be shown on frontend</small>		
Relative Position <small>[store view]</small>	0px 0px	<input checked="" type="checkbox"/> Use system value
<small>E.G. "20px 10px", "0px 0px", "-10px 20px" etc...</small>		

Fill out values for below settings to make it work properly.

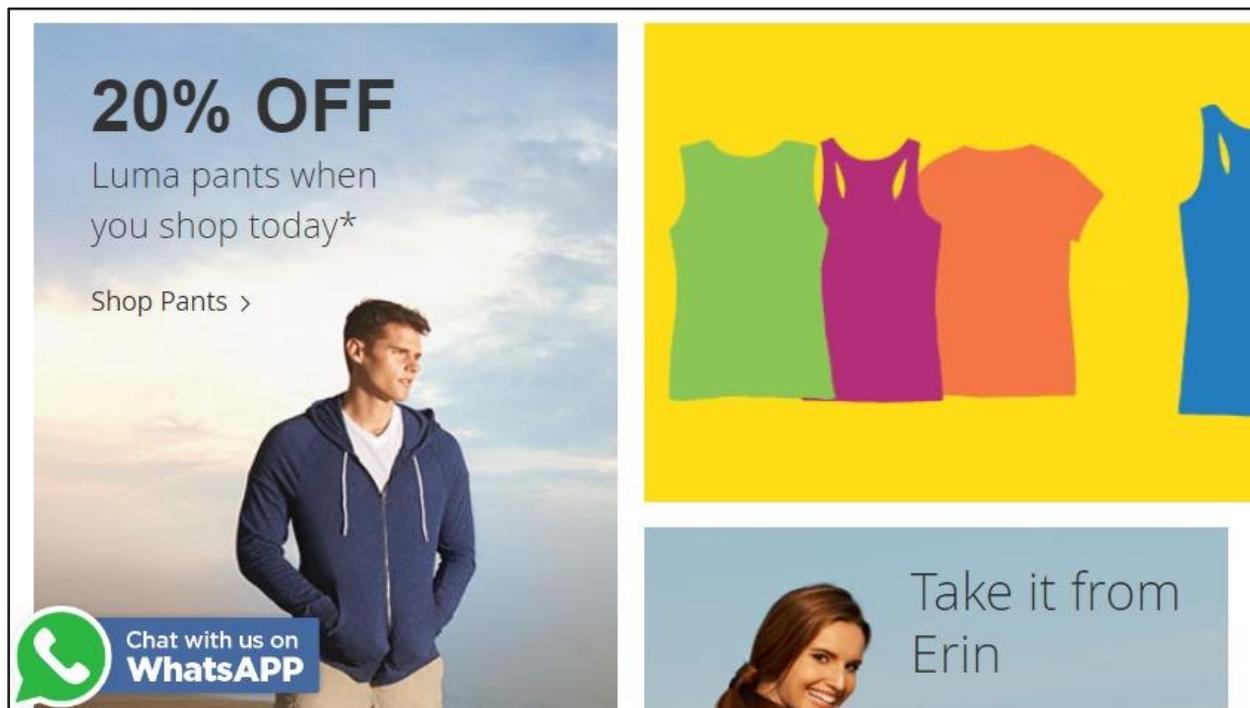
- **Enable WhatsApp Chat:** Choose Yes to enable this extension else choose No to disable it. On disabling it, chat icon in front won't be shown.
- **WhatsApp Number:** WhatsApp number to be used for communication. Enter number with country code and in format e.g. +9195xxxxxxx. Required.

- **Message:** Default pre-filled message that will automatically appear in the text field of a chat. Optional.
- **WhatsApp Chat Image:** WhatsApp Chat Image to be shown on frontend. Optional.
- **WhatsApp Chat Image Position:** WhatsApp Chat Image position to be shown on frontend. Required.
- **Relative Position:** Enter the relative position of a WhatsApp chat image based on the position chosen above. E.g. If image position is chosen as “Bottom-Left” then you can move image 10px from bottom and 5px from left by entering “10px 5px”.

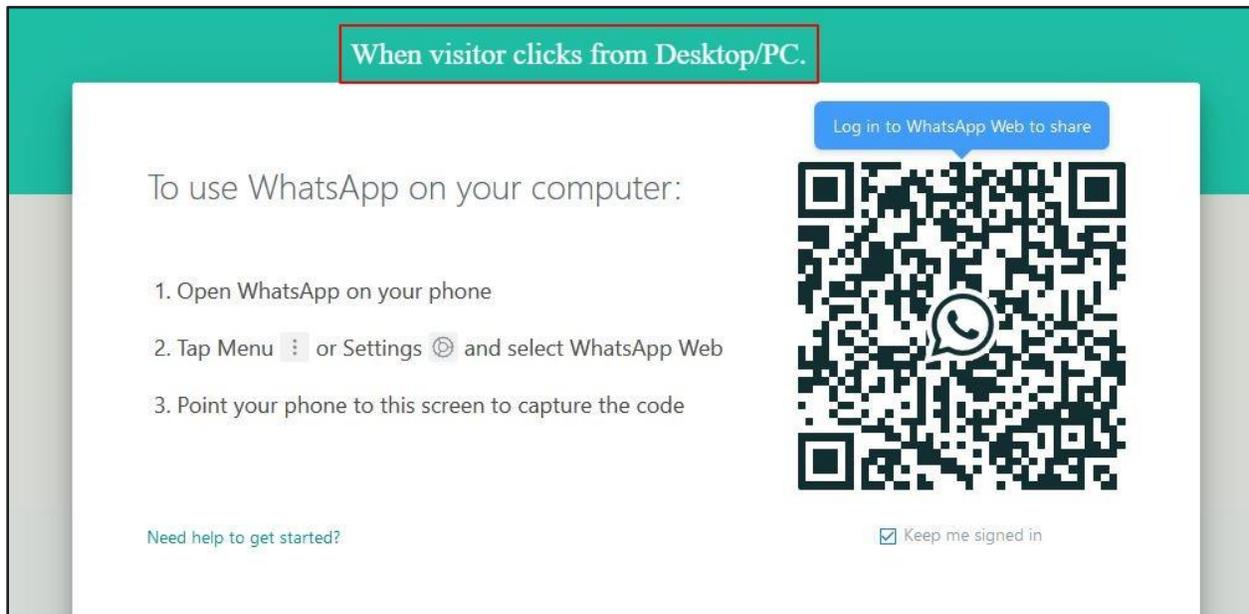
2. STORE FRONT VIEW

Clear cache from System > Tools > Cache Management if required.

Showing your chat icon like below on storefront.



2.1 WHEN VISITOR CLICKS FROM DESKTOP/PC



2.2 WHEN VISITOR CLICKS FROM MOBILE

